

Pinellas County Social Services

Pinellas County Department of Social Services is a public assistance agency funded by county taxpayers and operated under the authority of the Pinellas County Board of County Commissioners. We provide temporary financial assistance, medical, dental and other related services to eligible individuals.

We May Provide:

- Limited vendor payment toward rent, utilities, mortgage payments, assisted living facilities, food
- Limited emergency assistance
- Primary physician care including diagnostic and lab work
- Referrals to specialists when medically necessary
- Dental services
- Prescription and non-prescription medicines when ordered by a physician
- Emergency room treatment
- Inpatient hospitalization
- Home health care
- Payment for cremation
- Emergency energy assistance for the elderly
- Mobile medical services to the homeless

Applicant Must Provide:

- Social security Cards for all family members
- Proof of identity (driver's license, birth certificate)
- Proof of residency (rent receipt, utility bills, school/employment records, local food stamp card)
- If born outside the United States, proof of legal residency

- Proof of income for past 60 days or longer (pay stubs, proof of child support/alimony, award letters from SSA, Veterans, Workers' or Unemployment Comp, or proof of self-employment income)
- Proof of current assets (bank/credit union statements, CDs, retirement funds, cash value of life insurance, stocks, bonds, trust funds, non-homestead property, etc.)
- If no income, a support statement from the family or friends who have been helping you
- Proof of how your past 30 days income was spent
- Status of any other assistance you have applied for (WAGES, SSI/SSA, Unemployment, Workers' Comp, Victim of Crimes, etc.)
- Status of any pending legal action

Can We Help You?

We hope that we are able to assist you, but not all person will qualify for assistance. We serve the low income individual or family with medical or general assistance needs who meet specific program criteria. We follow strict guidelines established by the Board of County Commissioners and cannot assist you if you do not meet the eligibility requirements. If you do not qualify, we will try our best to refer you to another agency that may be able assist you. Any Pinellas County resident may apply.

If You Need:

Financial Assistance, you must also provide:

- Proof of disability (doctor's statement) if you have no children in your custody
- Referral from Children & Families if you have children and are pending *Work And Gain Economic Self-sufficiency* (WAGES)
- Proof of children in your immediate family
- Proof of financial eligibility

Medical Assistance, you must also provide:

- Proof of any medical insurance policies
- Doctor's Rx for special requests with appropriate explanation as to medical necessity

Applicant Must:

- Sign all required forms to assess eligibility and expedite case processing
- Cooperate with the agency in completing applications for state benefits (WAGES, Unemployment, Workers' Comp, Victim of Crimes, etc.), federal benefits (SSI/SSA, Veterans, etc.) and/or other potential financial resources

How to Apply:

Should I make an appointment?

YES, the Department operates on an appointment basis; however, in emergency situations, walk-ins will be worked into the regular appointment schedule as time permits.

You may be seen as an emergency if you have:

- An eviction notice from landlord
- A utility bill due for shut-off (not telephone or cable TV)
- Immediate need for medical or dental care (this does not guarantee that a doctor will see you that day)
- A valid prescription that needs to be filled (not all prescriptions can be honored). If you need a refill on medication but don't have a prescription, you must present your current medicine bottle with label.

Please call for additional information.

Service Limitations

While we try to provide all necessary services to ensure the health of our clients, there may be some services that you desire or that your doctor wants you to have which we are not able to pay for. We cannot offer some types of medical and dental services. If you have questions about what we can cover, please ask your social worker.

Office Locations

OPEN 7:30AM – 5 PM, Monday-Friday

Unless otherwise noted

CLEARWATER OFFICE

1100 Cleveland Street, Suite 1200

Clearwater, FL 33755

Phone: 464-8400

ST. PETERSBURG OFFICE

647 1st Avenue North

St. Petersburg, FL 33701

Phone: 582-7781, Info line: 582-7709

TARPON SPRINGS OUTREACH

301 South Disston Avenue

Tarpon Springs, FL 34689

Phone: 943-4743

Tuesday & Friday, 8 AM – 4:30 PM

PINELLAS PARK OUTREACH

6350 76TH Avenue North

Pinellas Park, FL 33781

Phone: 547-7736/547-7814

Monday – Friday, 8 AM – 4:30 PM

SANDERLIN CENTER OUTREACH

2335 22nd Avenue South

St. Petersburg, FL 33712

Phone: 893-5007

Monday – Thursday, 7:30 AM – 4:30 PM